



ANN GOLOB

Dr. Ann Golob, Director of the *Long Island Index*, holds a Ph.D. in Anthropology from City University of New York Graduate Center and has 20 years of management experience at several Fortune 200 companies including Chase Manhattan Bank, AXA Client Solutions (formerly Equitable Insurance), and Guardian Life Insurance Company. Drawing on her research and analytical background, Dr. Golob developed business expertise in strategic planning, knowledge management, relationship management, and process-improvement initiatives. For six years, she oversaw an indicators project that monitored and measured overall service delivery at Chase's 1,000-employee customer service center located in Jericho, New York. She currently resides with her husband and their son in Port Washington.